
MedX Network Pvt. Ltd.

MedX Guidelines

19th November 2020

Raipur , Chhattisgarh

Avoid Big Boxes - Keep the package ready - Use proper Packaging Material.

Complimentary Pick Up Service

We provide complimentary pick up service to our vendors which is subject to availability of pickup agents, work load and distance from our warehouse (within 150m which includes Old Medical Complex, New Medical Complex, Tarun Chhattisgarh Complex, Farishta Complex).

Our average pickup time is around 15mins, one can also drop packages at our warehouse to save time.

Pickup service is complimentary.

To help us serve you better

- **No Cash Transaction** - Delivery partner would not be able to collect cash for any package.
- **Package Weight** - We cannot deliver items that can't be easily carried on bike
- **No Autos/Cabs** - We will not be able to get something transported via these.
- **Restricted Through Packages** - Please don't hand over any restricted item like packages from vendors that are not registered with MedX. We hold no responsibility & liability against **THROUGH packages** that come along with yours.
- **Through Package Policy** - In case of through packages, MedX will issue first warning and return the packages, in case of repeated offence MedX will confiscate any through package and won't accept box packing/ carton Packing from the respective vendor.
- Keep the packages as small as possible, Avoid carton size packages as much as possible.
- Write the receiving party complete name, address/ area, and mobile no.
- Use of proper packaging material to avoid breakage or damage that might happen during transit.
- Keep the products packed and ready for pickup before placing an order with MedX
- Try to pack 1 Challan/Bill per package.

Express Delivery Area (Within 100 Mins)

Jaistambh Chowk, Tatyapara, Amapara, Samta Colony, Mahoba Bazar, Choubey Colony, Tatibandh

Lakhe Nagar, Sunder Nagar, Kushalpur, Sadar Bazar, Raipura,

Malviya Road, Kotwali Chowk, Kalibadi, Sanjay Nagar, Tikrapara, Pachpedi Naka,

Kuchtery Chowk, Civil Lines, Moti Bag, Byron Bazar, Vivekanand Nagar, Shailendra Nagar, Katora Talab, Shyam Nagar, Rajendra Nagar, Mahaveer Nagar, Amlidih.

Mekahara, Telibandh, Raja Talab, Shanti Nagar, Shankar Nagar, Gaytri Nagar, Avanti Vihar, Jeevan Vihar, Anupam Nagar, Bhawna Nagar.

Pandri, Mandi Gate, Lodhipara, Dubey Colony. Mowa.

Jail Road, Paras Nagar, Devendra Nagar, Fafadhi, Shri Nagar, Gudhiyari, Ashok nagar, Station Road.

* Includes surrounding area

Standard Delivery Area (Dispatched as per quantum)

All Major Hospitals, Netaji Medical Store, Aman Medical (BadaiPara)

Kota, Hirapur, Ramnagar, Bhatagaon, Changorabhata, Sarona, Lalpur, Sejbahar, Moti Nagar, Kamal Vihar, Dumartaria, Khamardih, Kachna, Saddu, Ama Seioni, Khamtaria, Bhanpuri, Birgaon.

* Includes surrounding area